

Managing Email -> Using Proofpoint

Friday, November 19, 2010
11:21 AM

Proofpoint is a SPAM and Virus scanning system that scores incoming mail and either delivers the mail to your Inbox, or your Junk mail folder, or it quarantines the mail at quarantine.mail.ufl.edu, or it blocks the flagged email altogether. The default system settings deliver most mail to the Inbox or quarantine and block only the highest probability spam.

Every morning, around 7am, a Quarantine Summary email is sent to your Inbox if you have possible spam that is quarantined at spam.mail.ufl.edu. To interact with the quarantine you can either use the links in the End User Digest email or point your browser to the Proofpoint web site.

The following options are available to you through both interfaces.

Release- This item delivers the mail to your Inbox.

Blocklist- This adds the sender address to your specific blocklist so that mail from this address will never be delivered.

Delete- This item deletes the selected email. (You cannot recover this message if you change your mind.)

Safelist- This adds the sender address to your specific safelist so that mail from this address will always be delivered.

Using the Quarantine Summary email.

The End User Digest summary displays new quarantine messages and allows you to

End User Digest: 7 Total Messages

proofpoint-pps@ufl.edu

Sent: Fri 11/19/2010 3:49 PM

To:  Oulman, James F



End User Digest: 7 Total Messages
For James Oulman (oulman@ufl.edu)

The emails listed below have been placed in your personal Quarantine since you received your last End User Digest. They will be deleted after 4 days. To deliver an e-mail to your inbox, click on Release. To deliver an e-mail to your inbox and add the e-mail sender to your Safe Senders List, click on Safelist. This ensures that no emails from that sender will be blocked in the future. To report messages that are not spam but are reported in the digest, click on Not Spam.

[Request New End User Digest](#) [Request Safe/Blocked Senders List](#) [Manage My Account](#) [Help](#)

Quarantine				
	Score	From	Subject	Date
View Delete Release Safelist	55	5311094094_d327a8c8@bounces.spamcop.net	[SpamCop (relay:128.227.74.165) id:5311094094]	2010-11-17 06:12:50
View Delete Release Safelist	78	5311063211_9baf73aa@bounces.spamcop.net	[SpamCop (128.227.74.70) id:5311063211]	2010-11-17 05:37:33
View Delete Release Safelist	66	5307023692_e64f7966@bounces.spamcop.net	[SpamCop (128.227.74.71) id:5307023692][!! SPAM]	2010-11-14 08:45:13
View Delete Release Safelist	74	5305163118_467b4416@bounces.spamcop.net	[SpamCop (128.227.74.149) id:5305163118]NOTICE	2010-11-13 01:07:58
View Delete Release Safelist	84	listsadmin@lists.myitforum.com	[msmom] Monitoring webapps and win apps	2010-11-12 10:52:08
View Delete Release Safelist	100	sebastian@job-fiesta.com	Cool job position with flexible work hours!	2010-11-08 00:25:10
View Delete Release Safelist	100	ikeacashaid@email.com	Ikea winning prize !!	2010-11-05 15:50:44

For more information contact your System Administrator.

Powered by Proofpoint Protection Server

Logging into the web interface.

-Go to <https://quarantine.mail.ufl.edu>

-Type your Gatorlink username and password to log in

Login


Quarantine



Username:

Password:

Powered by Proofpoint Protection Server

Quarantine Inbox

The first thing you will see is your Quarantine Inbox where all messages that have been quarantined (kept separate from your inbox) are kept.


Quarantine

Find Release Blocklist Delete Safelist Lists

Username: **oulman@ufl.edu**

Quarantine

My Folders

- 📁 Quarantine (7)

Quarantine			
	Score	From	Subject
<input type="checkbox"/>	55	5311094094.d327a8c8@bounces.spa	[SpamCop (relay:128.227.74.165) id:5311094094]
<input type="checkbox"/>	78	5311063211.9baf73aa@bounces.spamc	[SpamCop (128.227.74.70) id:5311063211]
<input type="checkbox"/>	66	5307023692.e64f7966@bounces.spa	[SpamCop (128.227.74.71) id:5307023692][!! SPAM]
<input type="checkbox"/>	74	5305163118.467b4416@bounces.spa	[SpamCop (128.227.74.149) id:5305163118]NOTICE
<input type="checkbox"/>	84	listsadmin@lists.myitforum.com	[msmom] Monitoring webapps and win apps
<input type="checkbox"/>	100	sebastian@job-fiesta.com	Cool job position with flexible work hours!
<input type="checkbox"/>	100	ikeacashaid@email.com	Ikea winning prize !!

Proofpoint SPAM Settings and Scoring

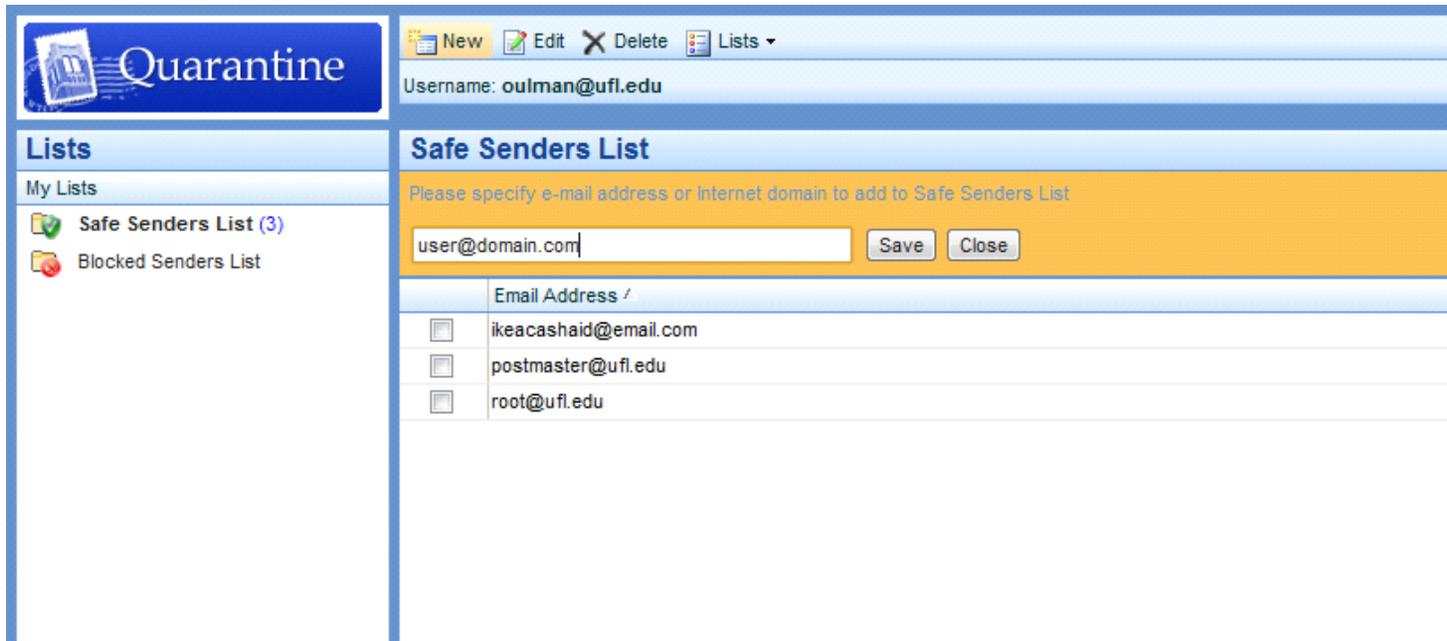
Friday, November 19, 2010
12:31 PM

Proofpoint SPAM Settings & Scoring

To access safe and blocked senders settings, click on the **Lists** button at the bottom left of your screen. You will see your **Safelist/Blocklist** settings under My Lists.

You can type a specific email address or domain name (follows the @) to always receive email sent from this address in the **Safe Senders List** section. Press the New button and a drop-down will allow you to add the new item to your Safe Senders list. Specify the email address or domain and click Save.

You can type a specific email address or domain name (follows the @) to always block email sent from this address in the **Safe Senders List** section. Press the New button and a drop-down will allow you to add the new item to your Safe Senders list. Specify the email address or domain and click Save.



Select the **Profile** tab (bottom left corner) to view and modify, if necessary, the Spam and Language settings for your account.

When messages come through the ufl.edu mail server, the spam scoring software will give the message a score from 0 to 100. Once the message is scored, all messages scoring from 0 to 49 - messages least likely to be spam - will be delivered to mailboxes.

From there, you can determine how much additional incoming mail (scoring 50 to 100) that you wish to have available for your review by setting spam protection at High, Medium, or Low. Medium will be the default setting for all mailboxes. Individuals can change this to Low if they wish to be able to review more incoming mail or to High if they would like to block more messages. People who select High run the risk of losing important messages that get a high score (80 to 100). Messages blocked this way cannot be recovered.

Exchange users will still receive the familiar Quarantine Summary message each day announcing that you have received spam that fits your spam protection setting. You will be able to click on a link to the Quarantine folder, just as you can now, to review any items that have scored over 49 that have met your

spam protection criteria. Depending on the protection level you select, messages scoring from 50 to 100 will not be delivered to your mailbox but to your Quarantine folder.

Mail suspected of spamminess is distributed according to the table below:

Setting	Score	Action
High Spam Protection	80-100	Deleted
	50-79	Placed in Spam Quarantine
Medium Spam Protection	99-100	Deleted
	50-98	Placed in Spam Quarantine
Low Spam Protection	50-100	Placed in Spam Quarantine